

*Five College
Learning in Retirement*

Annual Report
2010



Amherst College
Hampshire College
Mount Holyoke College
Smith College
University of Massachusetts Amherst

Five College Learning in Retirement Annual Report, 2010

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5CLIR 2009–2010

Officers

Council Members & Committee Chairs

President: Sara Wright
Vice President: Larry Ambs
Secretary: Dorothy Rosenthal
Treasurer: Bill Williams
Assistant Treasurer: Sandy Muspratt
Past President: Leo Sartori

COUNCIL MEMBERS TERM EXPIRES

Sheila Klem	2010
Philippe Meyer	2010
Jim Scott	2010
Elizabeth Armstrong	2011
Peter Ferber	2011
Beverly von Kries	2011
John Armstrong	2012
Arnold Friedmann	2012
Michael Wolff	2012

COMMITTEE CHAIRS

Joan Laird & Beverly von Kries --- *Curriculum Committee*
Bill Williams --- *Finance Committee*
Anne Lombard & Dorothy Gorra --- *Winter/Summer Programs*
Kathy Hazen & Sheila Klem --- *Membership Committee*
Jeff Caplan --- *Public Relations Committee*
Gail Gaustad & Lise Armstrong --- *Special Programs*
Philippe Meyer --- *Technology Committee*
Dave Cramer & Ginny Christenson --- *Great Decisions*
Lise Armstrong --- *Nominating Committee*

Ad hoc COMMITTEE CHAIR

Larry Ambs --- *Communications*

The Officers

Report from the President

We have had another successful year with a variety of interesting seminars, activities and trips. Our large gatherings at the two previews, at our winter luncheon that sponsored a successful fundraising auction and at the annual fall picnic were exciting. I have wanted my presidency to have transparency and consistency, and I hope that publishing the motions and the main points of the discussions at Council in the newsletter has helped to make the membership feel more informed and connected to what is going on in the organization.

We have been noticed nationally in *Money* magazine, and in the July–August issue of *Where to Retire*. Locally, ACTV produced a 10-minute video about us that is on their web site and has been shown a number of times during the year. The Amherst League of Women Voters taped and aired a half-hour interview by 5CLIR member Elisa Campbell with your president to promote the offerings and activities of our organization. Public Relations indicates that when our members promote this organization they are still our best recruiting tool. The local radio station WFCR mentions our group when our volunteers answer the phones at least twice a year during their fundraising drives. This year over a dozen members of 5CLIR volunteered to be judges at an international secondary school speech contest held at Deerfield Academy. Volunteering cannot be all work because the volunteers just loved it and are willing to do it again.

Council decided that the newsletter, masterfully created by our office manager who has an editing and publishing background, would be sent out electronically and in full color starting July 2010. A printed version will continue to be sent by regular mail to those who do not have email or who cannot open attachments. We will use email for all emergency notices; however, we have contracted a telephone service that will allow a single call to be made to reach all of our members without email.

We have examined all the recommendations that were laid out by previous task forces and strategic plans and completed all that were still an issue. The past president now has the responsibility of the previews and the memorial program, using the experience gained during the two years as vice president and president. We have created the positions of ombudsman and historian. The historian will work with each past president to complete the history of that presidency and to continue collecting records and demographics to be added to the established collection. Our second five-year survey was completed, tabulated and recorded. (See Appendix EIGHT.) The Technology Committee has created a new survey form that will be helpful to the committees while continuing to gather demographic information. (See Appendix SEVEN.) It was the decision of Council that we begin to keep the same type of statistics for our other programs as we do the seminars.

The vice president, president, and past president now work as a team in order to prevent abrupt changes in policy. The PR committee will oversee our continual presence in EIN. We have continued to encourage use of audio–visual materials and offer workshops and consultations to any member that is interested. Our new easy-access website maintains an up-to-date event calendar, posts all 5CLIR newsletters, catalogs, and all forms, thanks to our new webmaster,

The President, continued...

Janet Price. Hy Edelstein, our previous webmaster, along with other members, can be credited with moving us into the electronic age, proving that we are still vital members of the community interested in learning and expanding our interests, skills and abilities. Eighty-five per cent of our membership checks their email every day – well, almost every day.

Keeping our activities on the five campuses is still one of our highest priorities. It is this connection that gives our program its special value as part of life-long learning in an academic atmosphere where we join other students and set the ultimate example of life-long learning.

Before we attended to all the recommendations of the task forces and strategic plans of previous councils, I decided this Council, with all committee chairs, would have a retreat to discuss these carryover issues and any new ones before we started to work on solutions. Joan Wofford and Larry Ambs were very helpful in planning my brain child, “The Out of the Box Retreat,” that was held in January at the Mt Holyoke College Student Center. It was a most productive day, and it gave the Council time to relate to one another during break times and lunch; we all recognize that interaction with our peers is an important facet of our organization.

The one issue that everyone knows about was the decision to raise the dues to \$225. Dues had not been raised for six years, and we had had a deficit budget the previous year. We do have our Reserve Fund that the previous members of 5CLIR had diligently managed to build up. But we also have a mandate from them that we keep in reserve an amount equal to at least 50% of our operational budget – a fiscally sound idea. It did appear necessary to replace our “Dissemination of Information about Non-5CLIR Events at 5CLIR Events” with the “Exchange of Ideas and Materials” policy and to establish an ombudsman position. (See Appendix THREE.) It is hoped that this new policy more accurately represents the ideas, attitudes and mission of our organization. A policy on “Requests From Outside Organizations” was also formulated. (See Appendix FOUR.) With regret, 5CLIR ended the operation of Members Helping Members as of October 8, 2009, because it fell outside the common educational mission of Five Colleges, Incorporated and Five College Learning in Retirement.

We will continue to ask our members to remain flexible about location and time assignments for seminars, programs and activities. Members also need to recognize that parking will continue to be a problem; making maximum use of buses, car pools, and handicapped spots will help to alleviate this problem. Council’s *Operations Manual* and all the *Procedural Manuals* for individual committees are works in progress but not all have been brought up to date; however, we will continue to strive to be accurate and consistent in all publications.

We were challenged by previous councils to continue to strengthen our connections with the five colleges and with Five Colleges, Incorporated. Therefore, I feel that one of the most important actions of my presidency was to arrange to have a luncheon meeting with Neal Abraham, the new Five Colleges director, and Yvette Morneau, the new contact person for 5CLIR. My vice president, Larry Ambs, and I presented a packet with the history and recent activities of our organization and asked how we might fit into their 10-year Plan. It was encouraging to learn that we were recognized as an intricate part of their community outreach program along with East Asian Studies and other organizations. Larry, as your new president, will attend some of these strategic sessions.

The President, continued...

I am particularly grateful to members who chose to increase our budget this year with gifts that totaled \$2015; these gifts were necessary to meet the requests for membership assistance. I am also proud that we have many volunteers that not only give of their time but often purchase materials that are necessary or important to the function of our organization without expectation of reimbursement or recognition. Our members have also been helpful in finding locations for seminars and special programs. We are truly an organization of volunteers; we all work to keep the organization we enjoy alive and vital, and as we do so, we also stay lively and vital.

Report from the Vice President

The vice-presidential year is certainly a year of learning. Being an ex-officio member of most committees in 5CLIR presents a large agenda, and after the summer I began attending most of these committee meetings. In mid-September I called a meeting of committee chairs to discuss committee and 5CLIR policies and to allow the chairs to interact with each other. We continued to meet occasionally through the year as this allowed better inter-committee communication and most chairs found this useful.

The vice president is an active member of the Finance Committee. This year the vice president organized the previews. As in the past, the Spring Preview was held at the Amherst College Alumni House, but it was determined afterwards that we need a larger venue next year. The Fall Preview was again at the Smith College Student Center. Before the Fall Preview a list of seminars was presented at the Great Decisions program. I felt that to reach a wider audience it was necessary to create a newspaper ad to be placed in the *Daily Hampshire Gazette* and *Amherst Bulletin*. This proved to be the case and attendance at the Fall Preview included 35 potential new members.

Joan Wofford and I helped Sara set up the retreat for Council at Mt Holyoke College. I would like to thank the members of the Executive Committee for their guidance and advice during my year of learning; the committee members; and our office manager Callie Orszak for making my year such a worthwhile experience.

Report from the Past President

The annual memorial service, held on January 7, was well attended. Sad to say, there were an unusually large number of deceased members to be remembered. Many of the tributes were quite moving, as 5CLIR members recalled fond memories of those who are gone; I want to express my thanks to all those who spoke.

My other principal duty as past president was to chair an ad hoc committee appointed by President Wright to re-examine the 5CLIR policy on exchange of ideas and materials. This was a sensitive issue because of incidents that had recently occurred. The committee was able to reach a unanimous recommendation on a revised statement, which was adopted by Council at its February 2010 meeting. (See Appendix THREE.) We also recommended that 5CLIR establish the position of ombudsman; this recommendation was likewise adopted by Council. (Also Appendix THREE.)

Report from the Secretary

As Secretary of 5CLIR I took minutes for all Council meetings, Executive Committee meetings, and the Annual Meeting. My job was made easier by the submission of written reports from committee chairs, by written statements to be delivered at meetings by the president, vice president, and treasurer, and submission of some motions in written form. I brought a copy of *Robert's Rules* to each meeting in the event a parliamentary question arose.

As a member of the Executive Committee I was able to contribute to discussions based on my past experiences as a member or chair of various committees. Towards the end of the year I was appointed chair of an ad hoc committee to consider how to deal with requests from outside organizations.

Report from the Treasurer and the Finance Committee

Financial results for fiscal 2010 show a small excess of expenses over revenue. These results were substantially better than the budgeted deficit, but were less favorable than the modest surplus which was generated in fiscal 2009.

While membership revenue was less than budgeted, this was more than offset by a decrease in actual expenses compared with budgeted amounts. Major expense reductions from budget included the elimination of expenditures for classroom rental and part-time assistance. Revenue was enhanced by proceeds from the silent auction and favorable results from the Great Decisions Program. These factors were partially offset by an increase in public relations expenditures.

Remaining funds from the closing out of the Creative Aging grant were transferred to the Special Events Fund during the fiscal year. The unencumbered General Reserve Fund continues to be in excess of the target of 50% of annual budgeted total operating expenses.

In view of the expectation of increases in operating expenses, particularly compensation and benefits, which are the most significant expense categories, and the likelihood of larger deficits, a decision was made to raise dues for fiscal 2011. The last dues increase was in fiscal 2005. It is hoped that additional dues increases will not be necessary for several years.

The Profit and Loss Table, P&L Supplement, and the Balance Sheet are Appendix NINE, TEN and ELEVEN, respectively.

The Committees

Report of the Curriculum Committee

The Curriculum Committee meets once a month and creates and maintains the seminar program for 5CLIR. Each semester the committee solicits seminar proposals from members and assists future moderators in planning their seminars and writing descriptions of them for the 5CLIR seminar catalogs. The committee hosts fall and spring receptions for moderators to allow for an exchange of ideas and experiences among the moderators and members of the committee. In the fall and spring previews, seminars and workshops for the next semester are presented to the membership.

Each class of Curriculum Committee members is chosen from a list of 5CLIR members who indicate interest in serving. Appointments, to be approved by Council, are for three-year terms. The co-chairs are nominated by the Curriculum Committee and also must be approved by Council and serve a two-year staggered term.

In the Fall Semester of 2009, the Curriculum Committee approved a total of 24 seminars and workshops to offer for the spring semester of 2010. One approved proposal was withdrawn. The very diverse and interesting topics ranged from Tennessee Williams, orchids, and nature to Berlin and Timbuctu. The total number of seminar slots offered was 395. Eighty-two per cent of the membership enrolled, filling 327 spaces, since many took two or more seminars. Some seminars attracted more interested participants than could be accommodated and so were lotteried.

Two well-attended Moderator's Meetings were held this year, and were planned based on suggestions from the previous year. The fall meeting, planned by Peter Ferber, Mary Franks, and Eva Sartori, was held on October 29, 2009, at the Smith Field House. As always, not only current moderators but also members interested in becoming a seminar moderator were invited. The co-chairs reported on the current work of the committee. Participants then were divided into small groups and provided with a list of questions to discuss, followed by a report back to the larger group. Many ideas and suggestions emerged from the various groups on a range of issues including seminar processes, the evaluation/feedback process, and ideas for future seminars, stimulating a lively exchange after the group reassembled. Notes were taken, to be summarized and reviewed by the Curriculum Committee.

In the 2010 Spring Semester the committee received and approved 25 proposals for the fall 2010 term. One was withdrawn, leaving 24 on the schedule. Both experienced and new moderators volunteered and/or were recruited. Several were lotteried, and a few have low registration. It is always a delicate balance between scheduling enough seminars to accommodate the interests of all members and to avoid having to cancel seminars because of low registration. We were somewhat short in the literature category, but there is certainly an interesting array of topics to attract membership interest. Representative seminars include *Our Gang: The Primates*; *King David*; *Whodunit? The History of the Mystery*; and a repeat of the popular *Women Ahead of Their Time*.

Curriculum Committee, continued...

The spring Moderator's Meeting was held at the Amherst College Alumni House on March 18. A committee headed by Paul Berman, with members Peter Ferber, Carol Jolly, Dean Poli, and Naomi Yanis, prepared ten brief comic role plays portraying the kinds of critical incidents and amusing issues that often come up in seminars. The production, titled "Fruits of the Valley," challenged moderators to propose solutions. This creative program stimulated lively discussion, and was enjoyed by all. Several moderators urged the committee to develop a similar program for the following year.

Throughout the year, the committee continued to review lottery procedures, the feedback process, scheduling of seminars, alternate modes of scheduling and presentation, and the role of the liaison. We also changed the way proposals, agendas, and other documents are distributed to committee members, moving to an e-mail attachment process. Committee members were faithful about reviewing documents ahead of time, greatly increasing the efficiency of meetings.

The committee also devoted extensive time to considering its role in contributing to the "going green" effort and to reviewing its budget. At the center of the debate is whether 5CLIR should continue to produce and mail a printed seminar catalog to all members. The committee strongly believes this practice should continue for the time being. The committee compiled an extensive report with recommendations for Council in response to these and other issues raised at the Council retreat held in January.

Report of the Great Decisions Committee

A committee of 14 men and women comprised our group for the 2009–2010 year. We met every month, beginning in June 2009 and running through March 2010. All members participated in the many discussions, selecting five of the eight possible subjects offered by the Foreign Policy Association. We then selected speakers from local colleges, as well as from the federal government and other non-governmental groups. The program took place on Fridays in March and April at the Northampton Senior Center.

The attendance dropped off from last year. A total of 533 attended the five programs, 321 5C5CLIR members and 212 non-members. Each session included remarks from our President, Sara Wright, and a video presentation from the Foreign Policy Association before we heard our featured speaker. After a coffee break we held a question and answer period. Great Decisions made a concerted effort at each presentation to preview the seminars for the fall semester.

Philippe Meyer provided technical assistance as there is no visual system available at the Center. Our committee owes Philippe a huge debt of gratitude for everything he has contributed to the Great Decisions program.

The presentations were evaluated by those attending. Opinions were wide ranging and two of the programs were given much higher marks than the others, but overall the subjects were not particularly enjoyed. We suspect that was one of the contributing reasons for a lower attendance this year.

We collected \$6,724.00, including money for 153 lunches that were provided by Seth Mias. The lunches were very good and we received many nice remarks about them. Members helped to

Great Decisions Committee, continued...

serve the food. Expenditures totaled \$4,876.21, leaving \$1,847.79 profit. Overall, the Great Decisions 2010 Program was fairly successful.

Report of the Membership Committee

The Membership Committee began its 2009–10 year with an August meeting, at which the committee divided the list of new members to be called and welcomed to 5CLIR. All were then invited to the September picnic at the Gaustads' home. The effort in welcoming new members through personal contact was appreciated, although the new-member turnout at the September picnic was low. We concluded that the casual format of the picnic was not conducive to introducing the new members easily, since seating was spread out and hearing not optimal. The concept of using the picnic, rather than a separate new member event at the start of the 5CLIR year, is worth continuing, however.

The committee hosted a New Member Welcome Coffee on February 2 for all new members at that point in the 5CLIR year. The mid-year timing made it possible to invite all new members, from the fall semester as well as the spring semester. Discussion included seminar experiences for some, committee opportunities, and other issues that arise from a new-member perspective. The Membership Committee agreed that the most effective and comfortable place to make new members feel welcome is in the seminars. Moderators should make it a point to introduce new members and include them in conversations during breaks. Committee members in seminars with new 5CLIR members will make a special effort to be aware of their needs.

Maintaining membership is a key function for this committee, as well as the unique activities it undertakes. The committee provided refreshments for the November Preview at the Amherst College Alumni House.

In addition, the committee oversees a general social event each year. Over 80 5CLIR members attended the January luncheon at Amherst College's Lewis–Sebring Center at Valentine Hall. This event was enhanced by a silent auction organized by Lise Armstrong and a presentation of a video about our organization made by ACTV.

Other tasks involving the Membership Committee included making tentative recommendations to the Finance Committee based on membership projections for the next fiscal year. Furthermore, the committee took responsibility for a phone survey of "dropouts" from the preceding year; the contacts included an invitation to attend the fall preview at Smith College in April. Once again, respondents appreciated the personal communication, and most had positive impressions of 5CLIR. It remains to be seen how many of these former members will register again!

Report of the Nominating Committee

The Nominating Committee reported to 5CLIR Council on April 8, 2010 that they were pleased to nominate for the term 2010–2011: Joan Wofford as Vice President/President-Elect, Dottie Rosenthal as Secretary, Sandy Muspratt as Treasurer, and Dave Cramer as Assistant Treasurer.

Sara Wright will succeed to Past President and Larry Ambs will succeed to President.

Report of the Public Relations Committee

This past year the committee continued to make 5CLIR better known throughout the Valley. We organized telephone answering panels for the WFCR fund drives for which we received a substantial amount of publicity on air.

We also facilitated the publicity for the Great Decisions Program which this year included a concerted effort to mention upcoming 5CLIR events at all sessions. We worked with ACTV in their production of a video about 5CLIR. We have worked with the Treasurer and officers in securing an increased budget for the PR Committee next year. While person-to-person promotion remains our most effective recruiting tool. We are confident that the new leadership will build substantially on what has been done in the past.

Report of Special Programs Committee

This year the committee met on the second Friday of September, October, November, February, March, and April. Each member was a liaison to one or more special programs and was responsible for the program write-up in the catalog distributed at the previews. At each meeting we reviewed the programs, discussed any concerns about them, and considered possible new programs. As an aid to present and future program conveners, we put out a proposal form and a *Convener's Handbook*. (See Appendix FIVE.)

In the fall there was an All-5CLIR Book Read and discussion of *People of the Book*. In April Special Programs sponsored a bus trip to the Russian Icons Museum in Clinton, MA.

The on-going Special Programs this year were Friday Morning Encore Presentations, the Arts Interest Group, Viewpoints, Book Interest Group, Vegetarian Cooking, Ethnic Eating, French Conversation, Conversational Italian, Travel Interest Group, Wisdom Seekers, Metropolitan Opera Performances, and an Emily Dickinson Study Group.

The Friday Morning Encore Presentations offered lectures on a wide variety of topics. This year's programs included cricket, evolution, orchids, Dada, and slavery in colonial Amherst. The Encores fill a need for those wanting a 5CLIR learning experience without making a seminar presentation; it also gives us all an opportunity to hear outstanding seminar presentations.

Some of the challenges Special Programs faces are finding meeting sites, time slots, facilitators for proposed new programs, and more committee members. We see Special Programs becoming an increasingly important part of 5CLIR. This committee would be happy to work with 5CLIR members wanting to establish new programs, give lectures, or organize trips.

Report of the Technology Committee

This was an eventful year for the Technology Committee.

The green movement started last year was fully supported by the Technology Committee. A new electronic calendar system was set up; the newsletter is now sent electronically; the various 5CLIR programs are published on the website, and the movement has been well received by the membership.

Technology Committee, continued...

The Chuck Gillies/Hy Edelstein survey has been completed, published, and provided precious information on “who we are.” As chair of the Tech Committee, I was pleased to note that 85% of our members use their computer daily, in particular to check their email. “We have accepted the challenge of this brave new world.” (See Appendix EIGHT.)

Support to the Office Manager has continued with Jim Harvey acting as interface to the Smith IT department. Recommendation has been made to replace the current computer by a more robust and reliable machine at a cost of \$1,000 to \$1,200.

The website, as renovated by Janet Price, our new webmaster and Tech Committee co-chair, was presented to great acclaim by the membership on April 25, 2010, the day of the preview.

The usual workshops, with a slightly different focus, have been offered to the membership, including “Computer Basics,” “Using the Internet to Produce Better Presentations,” and “PowerPoint.”

With the full support of the Technology Committee, Peter Reitt is planning a monthly Special Program “The Computer Users Group.” Peter and Sandy Muspratt will cater to MAC users.

Report of the Winter/Summer Programs Committee

The committee met on September 17 and October 7, 2009 to plan the **Winter Programs**. The first program is always our annual Memorial Program that is held in Alumni House, Amherst College.

We had two tours on the Smith Campus. The first one was of the Archives and the Sophia Smith Collection and included a film on the changing role of women. The second was of the new state-of-the-art Ford Hall that is the first engineering and molecular sciences building ever built for women.

The technology workshops “Computer Basics” and “Using the Internet to Produce Better Presentations” were held at Seelye Hall on the Smith College campus and each participant had use of a computer.

Always a favorite, we again held the “Massachusetts Critical Issues Forum” with State Representatives Peter Kocot, John Scibak, and Ellen Story addressing critical issues facing Massachusetts residents.

Two of the winter presentations gave us a glimpse into our community. Bill and Connie Gillen, senior citizens who own Sunset Farm, shared funny stories of farming and of the people who work there. They have grown flowers, vegetables, fruits, and nuts as a second job because they believe in local produce. Friday nights are picking and packing parties and Saturday morning off early to farmers’ markets. “Hunger in the Valley, Emergency: Food Services & More” as told by Cheryl Zoll and Heidi Nortonsmith, executive directors of the Amherst and Northampton Survival Centers, showed the serious needs here in the Valley.

Joseph & the Amazing Technicolor Dreamcoat at Bowker Auditorium, UMass, was an opportunity for our members to bring their grandchildren to one of their outings.

Winter/Summer Programs, continued...

We toured Amherst College Museum of Natural History with Education Director Steve Sauter. Steve covered, among other things, the history of the museum and its collections, the concept of extinction and its causes, fossils and their preservation, climate change and sea levels, speciation, evolution, and natural selection. He also spoke about paleo-climate and environments – altogether a very interesting afternoon.

For our members who could not go three months without an opera, Peg Bedell showed and commented on her videotape of the 1985 Metropolitan Opera production of Puccini's *Tosca*. The program was held at the Easthampton Lathrop Community.

The committee met on February 4 and February 26, 2010 to plan the **Summer Programs**. Our season opened with "Chester Theatre Productions," a talk by Artistic Director Byam Stevens. Many of the attendees were also at the production of *Molly Sweeney* at the Chester Theatre and also at *Intimate Apparel* at New Century Theatre later in the summer.

We were fortunate to have our guided walk of the Montague Plains led by Brian Hawthorne, a wildlife forester with the Massachusetts Division of Fisheries and Wildlife. Many of our members who were on the outing had not know about this area before Elisa Campbell suggested it to us.

Two technology workshops: "Using Email" and "Using the Internet to Improve 5CLIR Presentations," were held again at Seelye Hall, Smith College.

The bus trip to the Berkshires went first to the Clark Institute in Williamstown, where there were two special exhibits: "Picasso Looks at Degas," and Spanish sculptor "Juan Muñoz." After a box lunch at Mass MOCA (the Massachusetts Museum of Contemporary Art) in North Adams, the tour went on to view the work of Sol LeWitt and other exhibits. The day was considered ideal – members appreciated that we offered the two museums and lunch to complete a pleasant day.

This year the annual bus trip to Tanglewood featured the Boston Symphony Orchestra, conducted by Rafael Fruhbeck de Burgos with violinist Pinchus Zukerman. The program includes Mozart's Serenade No. 6 in D, *Serenata Notturna*," his Violin Concerto No. 5 in A and Strauss' *Ein Heldenleben*.

Our Smith College Museum of Art tour was led by a charming young woman who seemed to really enjoy discussing with us many of objects in the collection, including paintings and sculptures, prints, drawings, photographs, decorative arts, ancient art, Asian art, and the art of traditional cultures.

Luckily the weather held this summer for our cruise on the Connecticut River. Since we had to cancel last year because the river was dangerously high, it was only right that this year the river was calm and the day was exquisite. The captain and his mate pointed out wildlife and all spots of interest while relating the history and the geological facts.

During our afternoon at Wistariahurst, we viewed exhibits in the newly restored carriage house that documented the history of Holyoke, her people and cultures. There were also three films on The Holyoke Range, Mountain Park, and Polish History in the Area. The tour through the main house was a trip back in time.

Winter/Summer Programs, continued...

Our annual Get (Re)Acquainted Potluck Luncheon in Gail and John Gaustad's garden was a lovely way to end the summer.

Report from the Ad Hoc Communications Committee

This committee was established by Council in the spring of 2009 with the mandate "To discuss and propose communication strategies for 5CLIR by the middle of the Fall Semester." Although all aspects of member communication within 5CLIR were considered, primary interest was in the newsletter and the catalogs as these are the items which incur the most expense and use of materials. The committee agreed that although many members are transitioning to electronic media, there are still those that prefer hard copies of 5CLIR materials. The committee believes that over time most 5CLIR communications will be electronic. However, in the transition period, 5CLIR needs to allow each member to follow a course of action that is most comfortable to them. Although the expense of printing and postage are climbing, the per-member cost is not outrageous. We need to control these costs in the long run and we also need to consider the environmental aspects of our decisions.

Report from the Office Manager – Callie Kendall Orszak

Two things stand out about this year above all others. The first is the efforts of the president, Sara Wright, to make sure the 5CLIR committees take ownership of their trips and projects, thereby not overloading the office with a lot of paperwork, list-keeping, and other chores. Sara also worked with me in other areas to improve efficiency and present the best possible view of 5CLIR to prospective members and the five colleges.

The second great improvement to the working environment here on Paradise Road is the decision by the Technology Committee that it was past time to buy a new computer, and one day in early summer Jim Harvey brought in, not only a new computer, but a large monitor, a zippy printer, and a beautiful scanner, bringing us well into the 21st century. Thereafter I worked on my computer skills with Access and QuarkXpress, and learned some of the foibles and joys of Windows 7. In these endeavors I was helped by Jim Harvey, Peter Reitt, and Larry Ambs.

Council decided to make the switch to electronic distribution of the newsletter in July – the beginning of our new year. I began the transition in February by sending out a colorful, electronic version of each newsletter as well as the regular printed copy. The response to the new-look publication was all that I had hoped for. Each month I have received very positive emails from 5CLIR members. I also produced an illustrated seminar catalog in color, suitable to put on the website and to email to members, which was well received.

Appendices

ONE: 5CLIR Bylaws

TWO: 5CLIR Mission Statement

THREE: Policy Statement:

I. Exchange of Ideas and Materials

II. Ombudsman

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FIVE: Special Programs *Convener's Handbook* and Proposal Form

SIX: Members of the By-laws & ad hoc Committees, 2009–2010

SEVEN: Technology Committee Survey Form

EIGHT: Report on the Results of the 5CLIR Survey (separate pdf)

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**Five College Learning in Retirement
THE BYLAWS**

(As approved by the membership, June 10, 2007)

DEFINITION: The Five College Learning in Retirement Program (5CLIR), under the auspices of Five Colleges, Inc., is an organization of semi-retired and retired people in the Pioneer Valley, dedicated to exploring new areas of learning in the company of their peers. Its primary function is intellectual pursuit; auxiliary events fall within the purpose of this Program. It presumes active participation in seminars or other study groups and in the administration of 5CLIR. Its members are all those persons whose applications for membership have been accepted and who have paid their membership dues.

I. THE COUNCIL: The Council, as the governing body of 5CLIR, establishes the policies and operational procedures of the Program. It is accountable to the membership and periodically reports to that group. The Council also selects the Nominating Committee. The Council advises in the hiring of office employees, who report to the President and who shall be employees of Five Colleges, Inc.

I.A. ORGANIZATION OF THE COUNCIL:

I.A.1. MEMBERSHIP: The Council consists of nine members elected for three-year terms and five elected officers. The Chief Financial Officer of Five Colleges, Inc. serves as an ex-officio member without vote. The President retains a seat on the Council for one year after his or her tenure in office. An Executive Committee, composed of the officers, the immediate past-president, and the chief financial officer of Five Colleges, Inc., may act between meetings of the Council in its name, with the understanding that the final approval of such action rests with the Council.

I.A.2. ELIGIBILITY: All full time 5CLIR members are eligible to serve on the Council and to participate in the election of Council members. Upon completion of a three-year term, a Council member is not eligible for re-election for one year. An individual who has been appointed to fill an unexpired term on the Council for less than two full years, may choose to become a candidate for a full three year term on the next Council. However, that member is not eligible for one year to run for re-election to the Council if completing two or more years of a vacant Council membership.

I.A.3. ELECTIONS: Elections will be held once a year during the May–June period. Nominations to the Council will be invited from each study group. From this slate, each 5CLIR member may vote for no more than three nominees. The three nominees receiving the highest number of votes will serve as Council members for three years. In the event of a tie, a flip of the coin will decide.

I.A.4. MEETINGS: The Council will meet regularly once a month and at other times when convened by the President. A simple majority of the elected members of the Council will constitute a quorum. Chairpersons of Standing Committees are invited to attend Council meetings (without vote) to present brief reports and to discuss matters of relevance to their Committees.

I.B. OFFICERS: The Officers of 5CLIR are also the Officers of the Council.

I.B.1. PRESIDENT: Convenes the meetings of the Council, the General Membership meetings, and any special meeting she or he may deem necessary. Is responsible for the agenda of those meetings and for the appointment of all special committees (or task forces), with the exception of the Nominating Committee. The members of special committees may be drawn from the Council and/or the general membership. However, the President's actions in the establishment, setting of objectives, and making appointments, to these committees and task forces requires approval of the Council. Represents 5CLIR on public occasions or appoints suitable surrogates. Is a voting member of the Council and an ex-officio member of all committees, with the exception of the Nominating Committee.

1.B.2. VICE-PRESIDENT/PRESIDENT-ELECT: Presides in the absence of the President. Oversees the effective functioning and cooperation of Standing Committees and serves as a voting member of the Finance Committee. Will ordinarily and automatically succeed to the Presidency in the year following tenure as Vice-President.

1.B.3. SECRETARY: Records minutes of General Meetings; and records and distributes Council meeting minutes to members of the Council.

I.B.4. TREASURER: In conjunction with the chief financial officer of Five Colleges, Inc., oversees the finances of the Program, including preparation and submission of an annual budget, in writing, to the Council and the General Membership. Chairs the Finance Committee of 5CLIR. Reports regularly to the Council, and, at its general meetings, to the membership-at-large on the financial status of the Program and other pertinent matters.

I.B.5. ASSISTANT TREASURER. Will assist the Treasurer in meeting the responsibilities outlined in I.B.4. Is a member of the Finance Committee and is considered an officer of 5CLIR and of the Council.

II. APPOINTMENT, ELECTION, AND TENURE: All officers serve one-year terms and are elected annually in the May-June period by the current members of 5CLIR to serve until their successors take office. The President and Vice-President serve one-year terms; the Secretary and Treasurer may serve no more than three consecutive terms. All newly elected officers will assume office July 1.

II.A. ELECTION PROCEDURES: The Council annually shall select a Nominating Committee consisting of a chairperson who is a member of the Council and four additional 5CLIR members, at least two of whom are not current Council members. Either the Chair or one of the additional members should have been a member of the previous Nominating Committee. Current officers will not be eligible to serve. The Nominating Committee shall prepare a slate of candidates, which may include two candidates for each office if desired by Council. This slate will be provided to the membership prior to the Spring Membership Meeting. Members will be given an opportunity to add to the nominations, and will vote by a secret written ballot. The Nominating Committee shall appoint three 5CLIR members to act as tellers.

II.B. VACANCIES: If a Council member is chosen as an officer his/her position becomes vacant. In the event of this or other vacancies, the President with the approval of the Council, will name successors to all officers and Council members, with the exception of the Vice-President, to serve out the balance of a position, with an officer completing the remainder of the one year term and a Council member completing the remainder of the three-year term. If a vacancy occurs in the office of the Vice-President, a special election will be held.

III. COMMITTEES: Several standing committees, enumerated in Section IIIB, serve as agents of the Council. Additional committees may be appointed by the President, with the approval of the Council and reconfirmed annually for up to three years. Additional *Ad hoc* committees may be appointed by the President with the approval of the Council as needs dictate. Members are encouraged to volunteer for service on committees with the understanding that appointment is officially made by the Council. It is expected that committees will coordinate their activities and work together when appropriate.

III.A. SELECTION AND TENURE OF CHAIRPERSONS AND COMMITTEE MEMBERS: Chairpersons will be nominated by a majority vote of committee members; and their selection, confirmed by the Council annually. They shall serve for two-year terms. Chairpersons may be re-elected for a second two-year term. Committee members will serve for three-year terms, one-third of the committee to be selected each year. Committee appointments will be confirmed by the Council. Whenever the number of volunteers for any one committee exceeds the number of vacancies for that committee, new members will be chosen by lottery. After a year's absence following the expiration of their tenure as chairpersons or committee members expires, 5CLIR members may apply to rejoin the committee.

III.B. THE STANDING COMMITTEES:

III.B.I. CURRICULUM: Function: Receives or initiates proposals for study groups or seminars and other curriculum offerings each term; provides assistance in modifying proposals where necessary or requested; evaluates the suitability of proposals, the relevant qualifications of moderators, and the balance and/or variety of

the opportunities for choice by the members. It is responsible for the overall quality of the curriculum and for implementing that responsibility in suitable ways. Composition: Because of its centrality to the *raison d'être* of 5CLIR, the committee shall number from 15 to 18 members.

III.B.2. FINANCE: Meets to consider pertinent issues, including dues and dues structure, budgetary requirements, etc. The Committee will consist of the Treasurer, the Assistant Treasurer, the Vice President/ President-elect, the past Treasurer and others approved by Council.

III.B.3. MEMBERSHIP: Works in all appropriate ways to recruit and welcome new members.

III.B.4 PUBLIC RELATIONS: works to make the 5CLIR program better known to the five colleges, local communities, and prospective members, and works to improve relationships with the five colleges and local communities.

III.B.5 GENERAL MEETINGS: With the cooperation of the President and the general membership, shall be responsible for the organization of the general meetings, including the meals and hospitality functions.

III.B.6 SUMMER AND WINTER PROGRAMS: This committee plans and conducts programs for summer and winter periods as well as activities at other times, that are not a part of the responsibility of the Curriculum Committee or the Special Events Committee.

III.B.7 OFFICE VOLUNTEER: This Committee arranges for volunteers to assist with miscellaneous periodic tasks in the 5CLIR office. The chair works closely with the Program Coordinator to assure efficient and rewarding use of volunteers.

III.B.8 ADDITIONAL PROGRAMS: This Committee coordinates programs of interest to the members which are not included in the responsibilities of the other Standing Committees. Each such program will operate as a Subcommittee of this Committee. Such programs include, but are not limited to: Special Events, Great Decisions, Conversations over Coffee, Computer Group, Audio-Visual and Website Committees. Subcommittees may be added or dropped as needs and interests vary. The Vice-President/President-elect serves as Chair or coordinator.

III.B.9 GREAT DECISIONS: plans and carries out the Great Decisions program.

III.B.10 TECHNOLOGY: coordinates audio-visual and computer-related education for 5CLIR members; oversees and maintains website; reviews technology equipment needs and recommends purchases as needed; provides technology support for 5CLIR programs as requested.

IV. ASSOCIATE MEMBERSHIP: Past members may become non-voting Associate Members for a reduced annual fee. The Associate member is entitled to: LIR mailings, the Newsletter, non-voting attendance at general meetings, and participation in special events and summer and winter programs, but may not take regular seminars or workshops.

V. MEMBERSHIP MEETINGS.

V.A. Quorum. A simple majority of 5CLIR members entitled to vote shall constitute a quorum for any membership meeting, general or special. Any meeting lacking a quorum shall automatically be deemed adjourned until such date within 60 days as may be specified by the 5CLIR Officer presiding at the time.

V.B. Voting Majorities. Except for amendments to these by-laws and as otherwise required by Roberts Rules of Order (see Article VI) all motions shall require a simple majority of those members present and voting to be adopted.

V.C. Procedures for Bylaw Amendments.

V.C.1. Any member of 5CLIR may submit a proposed amendment to these bylaws in writing at any regular meeting of the Council, or at a special meeting called for such purpose, provided that such submission occurs no later than 90 days prior to the membership meeting at which it is supposed to be voted on. If, but only if, such proposed amendment is approved by the affirmative vote of at least two-thirds of Council members present and voting, it shall be submitted to a vote at the next general meeting of the membership or at a special meeting of the membership called by the Council for such purpose.

V.C.2. If so approved, the proposed amendment, together with such related or explanatory material as the Council deems appropriate, shall be sent to all members at least 30 days prior to the meeting at which action on it is to be taken. If the motion to so amend the bylaws, as originally proposed or as properly amended or modified at the meeting, receives the affirmative vote of at least two-thirds of the members present and voting, it shall become part of these bylaws.

VI. LEGISLATIVE AUTHORITY: The rules contained in the current edition of Roberts Rules of Order Newly Revised (9th ed., 1990) shall govern this Program in all cases to which they are applicable and in which they are not inconsistent with these by-laws and any special rules of order the Program may adopt.

updated 4-19-00, incorporating changes through May 11, 1999

updated again, 6-13-00, incorporating changes adopted at Annual Meeting, May, 2000.

updated again, 6-04-03, incorporating changes adopted at the Annual Meeting, May 08, 2003.

updated again, 6-09-04, incorporating changes adopted at the Annual Meeting, May 06, 2004.

updated again, 6-01-06, incorporating changes adopted at the Annual Meeting, June 1, 2006.

updated again, 6-10-07, incorporating changes adopted at the Annual Meeting, June 10, 2007

Five College Learning in Retirement Mission Statement:

To enrich our lives by providing forums for sharing the pleasures of active learning.

To implement this mission we...

1. offer educational programs whose core is peer-led seminars in which each member is an active participant. These seminars are ordinarily held in any of the five colleges in the Pioneer Valley (Amherst, Hampshire, Mt. Holyoke and Smith Colleges and the University of Massachusetts at Amherst);
2. expect members to (a) accept our core commitment to active participation, (b) pay dues and (c) be willing to share in the responsibilities of the organization – all with an awareness of and support for the physical and financial aspects of aging;
3. manage the organization through our elected Council representatives and officers with the guidance and assistance of Five Colleges, Inc.;
4. acknowledge that although our primary purpose is intellectual pursuit we recognize and encourage the social rewards of shared learning.
5. offer a variety of programs with a “participatory component” both for ourselves and the larger community in a social setting that sustains and nurtures friendships, old and new.
6. believe that a diverse membership is central to a rich and stimulating learning environment, therefore we strive to provide a welcoming atmosphere to all.

– Modified by Council, May 6, 2004

Policy Statement Revised February 2010

5CLIR POLICY STATEMENT

I. EXCHANGE OF IDEAS AND MATERIALS

The mission of 5CLIR is “[T]o enrich our lives by providing forums for sharing the pleasures of active learning. To implement this mission we...(6) believe that a diverse membership is central to a rich and stimulating learning environment, therefore we strive to provide a welcoming atmosphere to all.”

In the spirit of this mission statement, 5CLIR holds as core values the free and full exchange of ideas in an atmosphere of mutual respect for the ideas and sensibilities of others. Freedom of speech, including the expression of ideas that may be unpopular, is vital to the learning on which our organization is built. Equally important, the recognition of deeply held views and the discussion of such views should take place in an atmosphere of mutual respect and civil discourse. Expressions of potentially controversial opinions should take place under conditions in which participants have been made aware that such opinions may be expressed and time is allowed for discussion.

Similarly, materials distributed at seminars or events should be related to the topics at hand and express views that are relevant to the discussion. The circulation of petitions or materials and/or remarks that request that people take some political or social action are discouraged.

Special responsibility falls on seminar moderators and those organizing or presiding at other 5CLIR events to ensure that civil discourse is maintained. It is incumbent on each member of 5CLIR to follow this Policy.

II. OMBUDSMAN

On the recommendation of the ad hoc committee, Council established the position of ombudsman for the organization. A member of 5CLIR who has a complaint of any kind or a dispute with another member will be encouraged to consult the ombudsman as a first step. The ombudsman would strive to resolve the problem with strict impartiality and confidentiality.

We have consulted with our counterpart organization at Harvard, which has had an ombudsman for about three years and reports that the system has worked successfully. Our recommendations are based in large part on the system in place at Harvard.

The following are the main features of the system we propose:

- The ombudsman would be appointed by the President, with the approval of Council, for a term of one year, subject to reappointment and with no term limits.
- The ombudsman should be a past member of Council or past chair of a 5CLIR committee, who possesses a broad knowledge of the organization as well as a temperament appropriate to the task.

□ All the work of the ombudsman, including even the fact that a case has been brought to her/him, would be strictly confidential. The report of the ombudsman, delivered yearly, should contain only statistical information on number and type of cases dealt with and the percentage resolved, with no names included.

□ In the (rare) event that the ombudsman does not succeed in resolving the issue to the satisfaction of the party or parties involved, the ombudsman, in consultation with the parties, shall determine the appropriate next step for resolution.

□ The identity and contact information of the ombudsman should be prominently mentioned in the registration material distributed yearly to members.

APPENDIX FOUR

Policy on Dealing with Requests from Outside Organizations

(Adopted July 15, 2010)

INTENT: While it is important for 5CLIR to participate in and cooperate with other community organizations, the Ad Hoc Committee recommends that 5CLIR adopt the following guidelines for dealing with requests from outside organizations. Requests may include publicity, sponsorship, collaboration, volunteers, etc.

(1) 5CLIR does not accept any requests from for-profit organizations.

(2) To protect the privacy of its members, 5CLIR does not make its membership list available to any outside organizations or individuals under any circumstances.

(3) 5CLIR accepts requests relevant to its mission and interests from Five Colleges, Incorporated and any of the five colleges.

(4) The 5CLIR President reviews requests from organizations outside the Five College community and has final approval on any communication requests to the membership. The Office Manager maintains a list of email addresses of people who have opted to receive such information.

(5) Contact information for volunteer opportunities outside of 5CLIR are posted on our web site, so that individual members can pursue them.

(6) Members of 5CLIR are requested not to use the membership list for purposes beyond those relevant to 5CLIR activities. If individual members wish to inform others of outside events, they should send the information to the Office Manager and these requests will be handled as under item 4 above.

5CLIR Special Programs

Convener's Handbook

General Information

Since its inception more than 20 years ago, LIR has offered an eclectic array of educational programs, with the peer-led seminar being its main focus. Recently, in response to member interests, a variety of more informal programming has been developed, collectively called Special Programs.

These programs – which include workshops and lectures on such topics as the arts and regional travel – have enriched the lives of our members. Currently the line-up includes “encore presentations,” which allow for the entire membership to enjoy particularly interesting seminar presentations, French and Italian language discussion groups, book and poetry discussions, and ethnic dining, among others. The task of the Special Programs Committee is to encourage and support these initiatives and provide overall administration within the framework and policies of 5CLIR.

If you have an idea for a special program we encourage you to contact one of the committee members. A member will serve as your liaison and will guide you through the few necessary steps to bring your idea to fruition. You will find a proposal form in this booklet to help get you started.

Some things to think of: publicity for the program within LIR, how to deal with under- or over-registration of participants, cost, if any, to participants; where to meet and how to secure no-cost meeting rooms (currently there is no budget for room rentals for Special Programs); handicap-accessibility. Special Programs are open to 5CLIR members only; on occasion and by agreement guests may be accommodated at some programs.

Time slots available for Special Programs are generally chosen to avoid conflicting with on-going seminars. Thursday afternoon and Fridays as well as late afternoons and evenings are available. Depending on the nature of your program, members may be interested in meeting on weekends.

April 2010

Special Programs Proposal on next page

Special Programs Proposal

Name of
Program: _____

Organizer/Leader: _____

Contact Info (e-mail & Phone): _____

Term to be Offered: _____

Is this program expected to last for one semester? Y ___ N ___

Is this program expected to continue indefinitely? Y ___ N ___

Program Frequency: One time only _____ Once a month _____

Once a week _____ Other(please specify) _____

Length of Each Session: _____

Description:

Possible
Location: _____

If other than a 5 Colleges site, is location handicap-
accessible? Y _____ N _____

Cost to participants: _____

Any program-specific factors (e.g. prior training needed?):

Committee Members 2009–2010

Curriculum Committee 2009–2010

Co-Chairs: Joan Laird July 2008–June 2010
Beverley von Kries July 2009–June 2011

<u>Terms Expire 6/30/2010</u>	<u>Terms Expire 6/30/11</u>	<u>Terms Expire 6/30/12</u>
Shirley Brodigan	Paul Berman	Mary Franks
Irving Howards	Laura Cranshaw	Carol Jolly
Anne McIntosh	Peter Ferber	Dean Poli
Margaret Manson	Carol Lee	Eva Sartori
Jim Scott	Naomi Yanis	Claire Sherr

Membership Committee, 2009–2010

Co-Chairs: Kathy Hazen and Sheila Klem
Diane Gahres, Frieda Howards, Syma Meyer, Ellen Peck, Eleanor Shattuck, Janet Smith

Nominating Committee, 2009–2010

Chair: Elizabeth Armstrong; Peter Ferber, Chuck Gillies, Dorothy Gorra, Ellen Peck

Special Programs Committee, 2009–2010

Co-Chairs: Gail Gaustad and Lise Armstrong
Larry Ambs (ex-officio), Suzannah Fabing, Joan Hastings, Kathy Hazen, Doris Holden, Ruth Hooke, Chris Hurn, Carol Jolly (representative from Winter/Summer Programs).
Gail Gaustad, Joan Hastings, and Doris Holden will be leaving this committee.

Winter/Summer Committee, 2009–2010

Co-chairs: Dorothy Gorra and Anne Lombard
Marybeth Bridegam, Laura Cranshaw, Honoré David, Bob First, Mary Franks, Chris Hurn, Kathy Hazen.
The Committee welcomed an additional member, Marybeth Bridegam, for the 2009–2010 year. Marybeth will become co-chair in July, replacing Anne Lombard.

Ad hoc Communications Committee

Chair: Larry Ambs; Sandy Belden, Peter Ferber, Mary Franks, Joan Hastings, Sheila Klem, Joan Laird, Peter Reitt, Jim Scott.

Ad hoc Committee to Review Policy on Dissemination of Materials and Discussion of Controversial Issues

Chair: Leo Sartori; John Armstrong, Chuck Gillies, Carol Jolly, Fran Volkmann

Ad hoc Committee to Consider Requests from Outside Organizations

Chair: Dorothy Rosenthal; Mary Franks, Arnold Friedmann, Sheila Klem, Sandy Muspratt

Five College Learning in Retirement
Survey of Current Members

How did you FIRST learn of 5CLIR?

- A Print media B Internet C Word of mouth D Other _____

What prompted you to join 5CLIR? (check all that apply)

- A Continue learning B Social aspects C Peer-learning model of learning

Educational level (check your highest level)

- A No college B Bachelor level C Grad school D Doctorate E Professional
 (medical, law, etc)

Vocational or professional background (check all that apply)

- A Teaching
 B Science / Technology
 C Arts
 D Business
 E Staff Services / Management

Seminar interests (check all that apply)

- A Literature
 B Science / Technology
 C Art
 D Music
 E Theater / Film

Check any that indicate your connection(s) with any of the Five Colleges

- | | | | | | |
|---------------------|---------------------------------|------------------------------------|----------------------------------|-----------------------------------|----------------------------------|
| Amherst College | 1 <input type="checkbox"/> Alum | 2 <input type="checkbox"/> Faculty | 4 <input type="checkbox"/> Staff | 5 <input type="checkbox"/> Family | 5 <input type="checkbox"/> Other |
| Hampshire College | 1 <input type="checkbox"/> Alum | 2 <input type="checkbox"/> Faculty | 4 <input type="checkbox"/> Staff | 5 <input type="checkbox"/> Family | 5 <input type="checkbox"/> Other |
| Mt. Holyoke College | 1 <input type="checkbox"/> Alum | 2 <input type="checkbox"/> Faculty | 4 <input type="checkbox"/> Staff | 5 <input type="checkbox"/> Family | 5 <input type="checkbox"/> Other |
| Smith College | 1 <input type="checkbox"/> Alum | 2 <input type="checkbox"/> Faculty | 4 <input type="checkbox"/> Staff | 5 <input type="checkbox"/> Family | 5 <input type="checkbox"/> Other |
| UMass (in Amherst) | 1 <input type="checkbox"/> Alum | 2 <input type="checkbox"/> Faculty | 4 <input type="checkbox"/> Staff | 5 <input type="checkbox"/> Family | 5 <input type="checkbox"/> Other |

If you have a computer, what are the primary ways you use it? (check all that apply)

- A Email B Internet C Staff D Family E Other _____

How often do you use your computer? A Seldom B At least once a week C Daily

How often do you check for email? A Seldom B At least once a week C Daily

Concerning Special Programs and Winter Programs - - -

If a topic appeals to you, what formats also appeal to you? (check all that apply)

- A Workshop B Lecture C Local tour D Out of town (bus) tour

Any suggestions for topics or destinations? _____

Year you joined 5CLIR _____ Year you moved to the Valley _____ Year of Birth _____

Your name _____ Gender _____

Please add here any comments or suggestions about 5CLIR or its programs you care to make:
 (Use reverse side for any further comments)

REPORT on the RESULTS of the 5CLIR SURVEY

**SEE ACCOMPANYING
DOCUMENT**

PROFIT and LOSS STATEMENT

**SEE ACCOMPANYING
SPREADSHEET**

PROFIT and LOSS STATEMENT
SUPPLEMENT

**SEE ACCOMPANYING
SPREADSHEET**

BALANCE SHEET

**SEE ACCOMPANYING
SPREADSHEET**

5CLIR GROWTH STATISTICS

**SEE ACCOMPANYING
SPREADSHEET**